General Information and Guidelines

- 1. QUALIFICATIONS FOR ASSISTANCE
 - Anybody that needs our help.
 - We will look at all damaged homes and buildings.
 - REMEMBER THAT WE HAVE BEEN SENT TO MINISTER TO ALL. MAYBE WHAT WE DO WILL LEAD SOMEONE TO CHRIST.
- 2. Mobile Homes
 - Mobile homes with original pressed wood or plywood flooring are generally unsafe due to danger of falling through the floor and generally contain little or no drywall. Removal of wall material sometimes will create structural issues. Mobile homes should be inspected to ensure safe working conditions and advisability of doing work.
- 3. Modular Homes
 - Modular homes generally have stable floors and are generally the same construction as other homes. Modular homes should be inspected to ensure safe working conditions and advisability of doing work.
- 4. Commercial Property
 - Disaster Relief does not generally do commercial property but each situation should be evaluated based on its own circumstances.
- 5. Church Buildings
 - Church Buildings should be given a high priority if manpower and equipment is available to complete the scope of work.
- 6. Rental Property
 - The Homeowner Request for Assistance form <u>MUST</u> be signed by the Property owner.

SETTING PRIORITY OF JOBS

- 1. Priority 1
 - No Insurance Under Insured
 - Primary Home
- 2. Priority 2
 - No Insurance
 - Under Insured Primary Home
 - Secondary Home
- 3. Priority 3
 - Fully insured
 - Primary or Secondary Home
 - Rental Property
 - Out Building, Storage Buildings, Barns, etc.
- 4. Sub Priorities Any job can be moved up in Priority based on any of the following:
 - Elderly, Living alone
 - Significant Health Issues or circumstances
 - Any issue or situation where home owner is unable to care for themselves

- Wheelchair bound.
- Single with children
- o Hearing, Visually impaired
- Mentally challenged
- First Responders (Police, Fire, Clergy, or other emergency personnel)
- Other Circumstances
- 5. Priorities may also be adjusted or work declined based on available manpower or equipment needed and other circumstances such as:
 - Accessibility of Site
 - Availability of Dumpsters, Roll Offs
 - Availability of Homeowner
 - Power Lines, standing water, etc.
 - Unsafe Structure or Situation

6. **Priority Rule**

• Let commonsense prevail. We are here to minister to hurting people which sometimes will override all other priority issues.